

Delivering Real CSR Progress

VIEW REPORT

FORRESTER[®] Source: "SEIZE THE CSR OPPORTUNITY" A commissioned study conducted by Forrester Consulting on behalf of Ivalua, September 2021



Transparency & Collaboration are Holding Businesses Back

The Primary Obstacles to Improving CSR Performance Today



The Top Strategies

Improving Sustainability

- 1. Giving suppliers more flexibility in how meet requirements
- 2. Digitizing supplier collaboration
- Setting min. sustainability criteria for suppliers during selection
- 4. Improving supplier reporting capabilities

Balancing CSR and Cost

- 1. Digitizing collaboration to improve information sharing and progress tracking
- 2. Prescreening suppliers on CSR and then competitively bidding
- 3. Providing suppliers more flexibility in how meet reqs
- 4. Having a more balanced supplier selection scoring between CSR and cost