



## Supplier Management

All your supplier information, risk and performance in one place



### 360-DEGREE VIEW OF SUPPLIER INFORMATION AND ACTIVITY

Gain a view into all supplier activity and inform all aspects of the source-to-pay process with accurate supplier, risk, and performance data.



### SUPPLIER AND OPERATIONAL RISK ASSESSMENT AND ACTION

Assess supplier and key sub-tier risk using external and internal risk assessments, information from 3rd party providers, and operational data for a complete risk analysis.



### SINGLE SOURCE OF TRUTH FOR SUPPLIER DATA

Fix it, once and for all, and maintain clean, accurate supplier master data across the board.

Supplier Management

Supplier Information Mgmt

Risk Center

Issues Management

Vendor Master Data

Improvement Plans

Performance Evaluation



“ Ivalua has enabled our transformation journey effectively, making Procurement more agile and digital. It really began with a focus on suppliers and clean supplier master data to make better decisions. Resolving this empowered efficiency, visibility and much more value creation for the business. ”

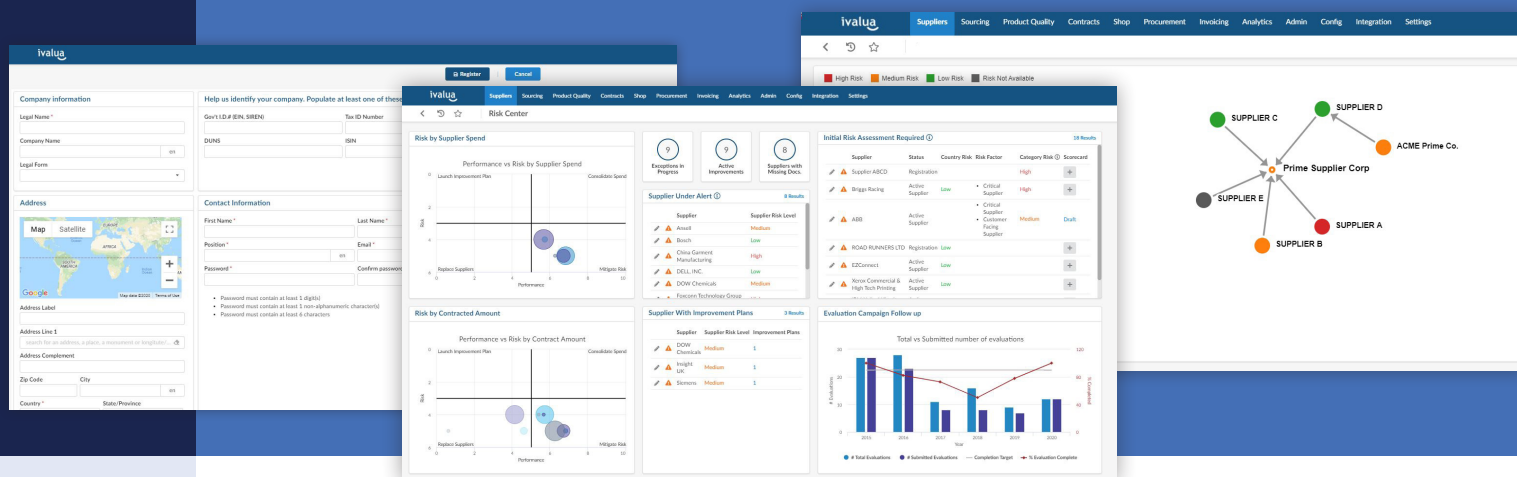
**Cyrille Naux**  
Executive VP of Purchasing and Supply Chain  
Chassis Brakes International



DATA SHEET

# Supplier Management

ivalua



## Supplier Information Mgmt

### Let supplier information help, not hurt

- ✓ **Simple, quick onboarding**  
User and supplier self-registration, qualification, and onboarding of all suppliers quickly and efficiently.
- ✓ **Gain deeper supply chain insights**  
Suppliers register their key sub-tier suppliers, assign them to commodities and contracts, and assess their risk.
- ✓ **Collect and validate information**  
Let suppliers provide the required information, including certifications, qualifications, and financials.
- ✓ **Segmentation and approval**  
Utilize supplier segmentation and a configurable workflow to address changes and updates
- ✓ **Supplier Portal**  
Access to a portal with complete profile, information, and transaction management capabilities.

## Risk Center

### A Central console providing an integrated and actionable view on risk

- ✓ **Assess risk factors important to you**  
Obtain and validate information using Risk Center and its extensive partner ecosystem. Configure risk types, metrics, surveys, and scorecards to meet your business needs.
- ✓ **Quickly view and segment suppliers**  
Visualize suppliers' and associated sub-tier suppliers' risk as a supply chain and sort across risk levels, risk factors, status, and other criteria to segment and prioritize actions.
- ✓ **Incorporate 3rd party data**  
Integrate sources of external risk data to get a complete risk picture. This includes standard connectors for partners like Dun & Bradstreet, GRMS, ecovadis, and riskmethods.
- ✓ **Proactive mitigation and campaign management**  
Set business rules and metrics to ensure teams are notified of risk events early and automate the collection of information to ensure supplier and contract risk data stays current.

## Issues Mgmt

### Track and resolve issues across all supplier activities

- ✓ **Focus on high priority issues**  
Identify, gather, and resolve supplier related issues including deliveries, non-compliance or quality issues, invoices exceptions, and service level agreements.
- ✓ **Fast resolution**  
Categorize, manage issues, and verify the follow-up actions resolve the issues while informing stakeholders through workflows.
- ✓ **Real-time tracking**  
Track progress of the actions with real-time alerts and notifications on issues, actions, and resolutions.

## Improvement Plans

### Work with suppliers to improve performance and develop capabilities

- ✓ **Collaborate and improve**  
Provide metrics and transparency to your suppliers from performance evaluations, exceptions or issues in order to collaborate on solutions.
- ✓ **Visibility and accountability**  
Gain visibility and report on key metrics shared between business stakeholders and suppliers. Assign actions and track ongoing status.
- ✓ **Project management**  
Project management functionality for complex improvement plans and access to previous projects.

## Vendor Master Data Mgmt

### Fix it, once and for all

- ✓ **Single source of truth**  
A single, clean source of supplier master data that feeds all relevant systems.
- ✓ **ERP Specific Schemas**  
Integrate with various and multiple ERP instances and ERP schemas to extract, import, and manage master data.
- ✓ **Cleanse supplier data across all ERPs**  
Smart deduplication and merge capabilities available to ensure data is cleansed and pristine.
- ✓ **Keep it up to date**  
Robust process backbone with an auditable request and workflow process to provide quality and auditability into the process.

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ALL Spend, ALL Suppliers, NO Compromises

## Gather and understand performance data to drive smarter decisions

### Performance Evaluation

#### ✓ Analyze supplier performance

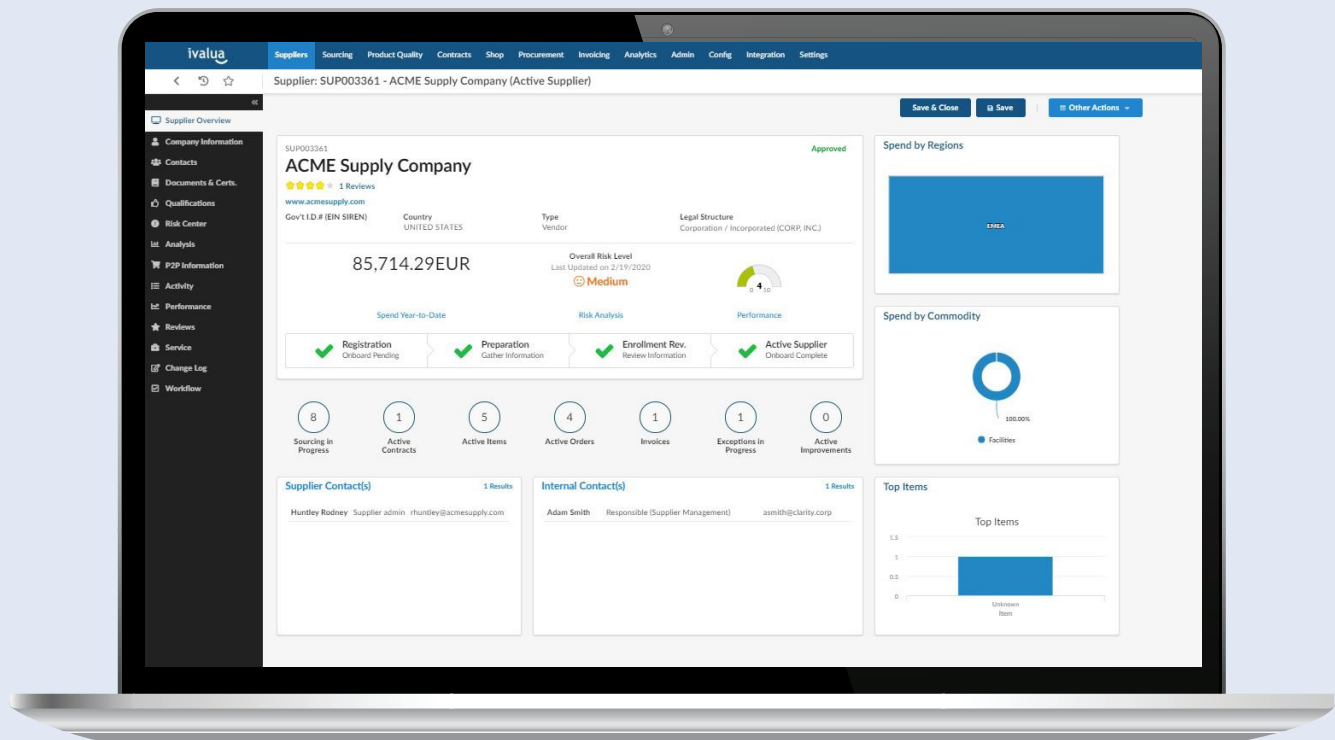
Evaluate and analyze suppliers across multiple performance, transaction, and risk dimensions to prevent and mitigate issues.

#### ✓ Collect information with robust surveys

Use existing library of templates or easily build new business specific surveys to gather all the necessary data and analyses.

#### ✓ Campaign Management

Manage campaigns with a variety of intuitive and effective tools including templates, communications, stakeholders' evaluations, etc.



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